



# EXPERTISE. COLLABORATION.

## Your Biggest Assets When You're *Our* National Accounts Client

A major national, publicly traded Retailer recently learned that their primary insurer had settled a claim without their knowledge or input. The settlement of the claim resulted in financial consequences and negative press coverage. The Retailer and their broker approached the market looking for an insurer who would offer claims management on an unbundled basis and, that provided both technical claim expertise/oversight, as well as, collaboration on claims management.

Arch **National Accounts Casualty (NAC)** answered the call. Specializing in the large deductible/large SIR primary casualty marketplace, we provide deep claim consultation expertise and a collaborative communication approach. Arch NAC understands *it's the client's money and reputation on the line*. That's why we've been building on our reputation for expertly servicing national accounts and specifically, applying our national accounts claims expertise. Helping clients lessen their risk with complex financial transactions – it requires proven expertise. **ArchExpertise<sup>SM</sup>**

A.M. Best: "A+"      Sltz & Poor's: "A+"

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Powering Specialty Risk Solutions®

SPECIALTY PROPERTY/CASUALTY, FINANCIAL & PROFESSIONAL LIABILITY SOLUTIONS, AS WELL AS OTHER UNIQUE PRODUCTS.

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Insurance coverage is underwritten by one or more member companies of Arch Insurance Group in North America, which consists of (1) Arch Insurance Company (a Missouri corporation, NAIC # 11150) with admitted assets of \$2.2 billion, total liabilities of \$1.6 billion and surplus to policyholders of \$569.7 million, (2) Arch Specialty Insurance Company (a Nebraska corporation, NAIC #21199) with admitted assets of \$431.4 million, total liabilities of \$116.3 million and surplus to policyholders of \$315.1 million and (3) Arch Excess & Surplus Insurance Company (a Nebraska corporation, NAIC # 10946) with admitted assets of \$52.6 million, total liabilities of \$1.3 million and surplus to policyholders of \$51.2 million. All figures are as shown in each entity's respective Annual Report for the year ended December 31, 2011. Executive offices are located at One Liberty Plaza, New York, NY 10006. Not all insurance coverages or products are available in all jurisdictions. Coverage is subject to actual policy language. This information is intended for use by licensed insurance producers. © 2012 Arch Insurance Group Inc.